



Dear Member,

As a Irvin Works Federal Credit Union Visa card holder we need to make you aware of some upcoming changes.

Effective August 26, 2019 the payment address for your Irvin Works Federal Credit Union Visa credit card will be as follows:

Irvin Works Federal Credit Union/Visa
PO Box 4521
Carol Stream, IL 60197-4521

Please update this address if you use a bill pay system. Sending payments to the old/incorrect address may result in payment delays and possible late fees.

Also effective August 26, 2019 –

New customer service phone numbers will be as follows:

Customer Service: 1-800-322-8472

Lost/Stolen card reporting: 1-800-325-3678

You may continue to make payments at www.ezcardinfo.com , by mail, or at our Irvin Works Federal Credit Union office location. Pay by phone via the customer service phone number will no longer be an option effective 8/26/2019. (We apologize for any inconvenience this may cause).

If you have any questions, please contact our office at (412) 469-0410.

Sincerely

Irvin Works Federal Credit Union